

# Jason Pryde

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## EDUCATION

Master of Science in Management Information Systems, Boston University 1993

Bachelor of Science Computer Science, Western Washington University 1984

Associate of Science – Electronics, North Seattle Community College 1976

## CONTINUING EDUCATION

Crimson Toastmasters Club – Vice President of Education 2012

Four Core Skills of a Manager Workshop – Center for Workplace Development, Harvard University 2011

Drupal Essentials Workshop – Isovera Waltham MA 2011

Succession Planning, Knowledge and Expertise Retention Strategies - Ark Group 2011

Various workshops and training sessions on topics including MS CRM, MS SQL Server, MS SharePoint,

## EMPLOYMENT HISTORY

Northwest Institute of Literary Arts, October 2013 - October 3, 2016

*IT Director*

Ash Center, Harvard Kennedy School of Government, June 1, 2013 to Present

*Part-time Contract IT support via RandStad Professional Services*

Ash Center, Harvard Kennedy School of Government, November 2004 to May 31, 2013

*Web and Database Manager*

Phoenix MacGregor Inc., September 2003 to June, 2004

*Assistant Director*

Freelance IT Consultant, June 2001 to September 2003

*JR. Morgan Prop., Inc, International Academic Partnership, Synerge Design*

Nextera Technical Solutions Group 1996 to 2001

*IT Consultant, Database Administrator*

Brown Brothers Harriman 1993 to 1996

*Systems Programmer, Database Administrator*

U.S. Peace Corps Volunteer, Government of Malawi, 1990 to 1992

*Systems Analyst, Programmer*

Physio Control Corporation, 1985 to 1990

*Application and Systems Programmer*

## **ACCOMPLISHMENTS**

### **NORTHWEST INSTITUTE OF LITERARY ARTS**

- Designed, developed, implemented and administered “NILAData”, the academic administration system for recording and reporting the intersection of students, faculty, and classes. System met FERPA regulations for student privacy and academic accreditation requirements.
- Deployed and administered “Google Apps for Education” suite of business automation services for staff, faculty, and board members.
- Developed and maintained custom WordPress websites for five organizational units.
- Managed the acquisition and maintenance of staff laptops and workstations.
- Managed an online auction of pledged products and services as a fundraiser.

### **ASH CENTER FOR DEMOCRATIC GOVERNANCE AND INNOVATION**

- Developed, implemented and managed
  - Ash.harvard.edu website on externally hosted eZ Publish CMS  
Designed complex content types and custom templates to re-use content in multiple locations, included rotating images, online forms.
  - Ash Center intranet on MS SharePoint platform  
Included innovative system for discovering, searching and citing research materials across multiple sites.
  - Online application system for 1000+ HKS student grant proposals over 3 years.  
Collaborated with members of HKS Office for Student Advancement, Program Administrators and Exec. Directors of 10+ Research Centers to develop separate systems for winter and summer student fellowship programs.
  - System and process to aggregate and de-duplicate 10,000+ contacts  
Worked with vendor to customize multiuser contact management system.
- Evangelized, configured and sustain 20+ project collaboration sites in MS SharePoint  
Collaboration sites provide:
  - Project document management and versioning
  - Project history with meeting scheduling, agendas, and notes
  - Project team member lists with roles and email opt-in to updates
  - Centralized access to project info from any browser.
  - Institutional memory after project is completed
- Managed the relocation of 30 staff members and executives, 20 fellows from three separate office locations into a single, new office space. Recruited and managed temporary admin assistant to organizing meetings and schedule moving activities. Received accolades for a smooth transfer with minimum disruption to operations.

- Established lease program for all Ash Center laptops and workstations.

Benefits include:

- Timely warranty replacement schedule
- Reduced downtime due to incompatible drivers and applications, malware, wear and tear on hardware
- Lower initial cost outlay
- Improved financial planning
- Simplified equipment retirement and recycling

#### **PHOENIX MacGREGOR**

- Founding member of this startup business and technology consulting organization
- Participated in development of project proposals, prototypes, and presentations for several clients.

#### **NEXTERA TECHNICAL SOLUTIONS GROUP**

- Led a team of 3 consultants to develop a 3-tier bi-directional multi-master replication scheme between field offices, home office for home healthcare provider.

#### **BROWN BROTHERS HARRIMAN AND COMPANY**

- Supported AS400 DBMS and systems software for mutual fund accounting system to provide daily Net Asset Value pricing for 100+ mutual funds.

#### **US PEACE CORPS - MINISTRY OF AGRICULTURE, MALAWI**

- Collaborated with Malawian professionals to develop a Smallholder Agricultural Credit System and Food and Nutritional Security Survey System.
- Taught single term course on “IT for Financial Accounting” at the Malawi College of Accountancy, Lilongwe Malawi

#### **PHYSIO CONTROL CORPORATION**

- Developed inventory control, manufacturing and shipping applications for medical instruments used in acute cardiac care.
- System Programmer on AS400 computing system including performance tuning, network administration, system software upgrades and batch job scheduling.

## **OTHER PROJECTS**

- Reviewer of submissions to the journal Software Quality Professional
- Developed several small business websites w/business email, hosting, and domain management including:  
[www.nightingalemidwifery.com](http://www.nightingalemidwifery.com) - Nightingale Midwifery  
[www.wayneude.com](http://www.wayneude.com) - Wayne Ude blog and book promotion
- Malawi Children's Village – Technical support and assistance for orphanage
- International Academic Partnership – Developed prototype online workshop system for distance collaboration Phillips Academy and Aga Khan schools
- National Chain of Residential Communities – hyperlinked document management system

## **TECHNICAL SKILLS**

- Structured systems analysis and development methods and project management techniques
- Data analysis, data modeling, logical & physical database design, and schema development
- System performance monitoring, evaluation of database metrics including CPU/I/O queuing, synchronous vs. asynchronous I/O, volume growth and trends
- Web Development using HTML5, JScript, VBScript, CSS3, MS-SQL Server, PHP, My SQL, and several customized template based content management systems such as MS SharePoint, eZPublish, Drupal, WordPress.

## **WRITING & ASSOCIATIONS**

### ***Building a Dynamic Two-Level Navigation Bar in HTML***

- outlines a DHTML / Javascript menu system.
- Posted at <http://www.InformIT.com>

Technical reviewer for submissions to Software Quality Professional journal of the American Society for Quality. (on-going)

## **Volunteer Work**

- Assisting in preparation for 2016 Whidbey Island Fair.
- Core Unum, Lawrence MA - Serve free meals to the public
- Malawi Childrens Village, Mangochi, Malawi - Assisted with computers, reading, care to orphans.
- Harvard Kennedy School Serves - Site Leader Community Servings in Jamaica Plain, MA August 2012
- Pine Street Inn, Boston MA - Serve free meals for Boston's least favored population
- Home for Little Wanderers, Boston MA - interior painting for childrens home
- Bancroft Elementary Grade School, Andover - Participated in annual book sale

## References

- Michele Genthon, Executive Director Northwest Institute of Literary Arts  
michele.genthon@nila.edu
- Claire Gebben, Board Chair, Northwest Institute of Literary Arts  
claire.gebben@nila.edu
- Marty Mauzy, Executive Director, Ash Center for Democratic Governance and Innovation. [marty\\_mauzy@harvard.edu](mailto:marty_mauzy@harvard.edu), (617) 496-4635
- Kate LeBaron, Past Treasurer, Whidbey Hills Community Association. (360) 321-7489
- Tim Burke, Research Associate, Ash Center for Democratic Governance and Innovation.  
[tim\\_burke@hks.harvard.edu](mailto:tim_burke@hks.harvard.edu), (617) 496-4703