Jason Pryde

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EDUCATION

Master of Science in Management Information Systems, Boston University 1993

Bachelor of Science Computer Science, Western Washington University 1984

Associate of Science – Electronics, North Seattle Community College 1976

CONTINUING EDUCATION

Crimson Toastmasters Club – Vice President of Education 2012
Four Core Skills of a Manager Workshop – Center for Workplace Development, Harvard University 2011
Drupal Essentials Workshop – Isovera Waltham MA 2011
Succession Planning, Knowledge and Expertise Retention Strategies - Ark Group 2011
Various workshops and training sessions on topics including MS CRM, MS SQL Server, MS SharePoint,

EMPLOYMENT HISTORY

Northwest Institute of Literary Arts, October 2013 - October 3, 2016
IT Director

Ash Center, Harvard Kennedy School of Government, June 1, 2013 to Present
Part-time Contract IT support via RandStad Professional Services

Ash Center, Harvard Kennedy School of Government, November 2004 to May 31, 2013
Web and Database Manager

Phoenix MacGregor Inc., September 2003 to June, 2004
Assistant Director

Freelance IT Consultant, June 2001 to September 2003
JR. Morgan Prop., Inc, International Academic Partnership, Synerge Design

Nextera Technical Solutions Group 1996 to 2001
IT Consultant, Database Administrator

Brown Brothers Harriman 1993 to 1996
Systems Programmer, Database Administrator

U.S. Peace Corps Volunteer, Government of Malawi, 1990 to 1992
Systems Analyst, Programmer

Physio Control Corporation, 1985 to 1990
Application and Systems Programmer

ACCOMPLISHMENTS
NORTHWEST INSTITUTE OF LITERARY ARTS

- Designed, developed, implemented and administered "NILAData", the academic administration system for recording and reporting the intersection of students, faculty, and classes. System met FERPA regulations for student privacy and academic accreditation requirements.
- Deployed and administered "Google Apps for Education" suite of business automation services for staff, faculty, and board members.
- Developed and maintained custom WordPress websites for five organizational units.
- Managed the acquisition and maintenance of staff laptops and workstations.
- Managed an online auction of pledged products and services as a fundraiser.

ASH CENTER FOR DEMOCRATIC GOVERNANCE AND INNOVATION

- Developed, implemented and managed
  - Ash.harvard.edu website on externally hosted eZ Publish CMS
    Designed complex content types and custom templates to re-use content in multiple locations, included rotating images, online forms.
  - Ash Center intranet on MS SharePoint platform
    Included innovative system for discovering, searching and citing research materials across multiple sites.
  - Online application system for 1000+ HKS student grant proposals over 3 years. Collaborated with members of HKS Office for Student Advancement, Program Administrators and Exec. Directors of 10+ Research Centers to develop separate systems for winter and summer student fellowship programs.
  - System and process to aggregate and de-duplicate 10,000+ contacts
    Worked with vendor to customize multiuser contact management system.

- Evangelized, configured and sustain 20+ project collaboration sites in MS SharePoint Collaboration sites provide:
  - Project document management and versioning
  - Project history with meeting scheduling, agendas, and notes
  - Project team member lists with roles and email opt-in to updates
  - Centralized access to project info from any browser.
  - Institutional memory after project is completed

- Managed the relocation of 30 staff members and executives, 20 fellows from three separate office locations into a single, new office space. Recruited and managed temporary admin assistant to organizing meetings and schedule moving activities. Received accolades for a smooth transfer with minimum disruption to operations.

- Established lease program for all Ash Center laptops and workstations. Benefits include:
    - Timely warranty replacement schedule
    - Reduced downtime due to incompatible drivers and applications, malware, wear and tear on hardware
    - Lower initial cost outlay
    - Improved financial planning
    - Simplified equipment retirement and recycling

PHOENIX MACGREGOR

- Founding member of this startup business and technology consulting organization
- Participated in development of project proposals, prototypes, and presentations for several clients.

NEXTERA TECHNICAL SOLUTIONS GROUP

- Led a team of 3 consultants to develop a 3-tier bi-directional multi-master replication scheme between field offices, home office for home healthcare provider.

BROWN BROTHERS HARRIMAN AND COMPANY

- Supported AS400 DBMS and systems software for mutual fund accounting system to provide daily Net Asset Value pricing for 100+ mutual funds.

US PEACE CORPS - MINISTRY OF AGRICULTURE, MALAWI

- Collaborated with Malawian professionals to develop a Smallholder Agricultural Credit System and Food and Nutritional Security Survey System.
- Taught single term course on "IT for Financial Accounting" at the Malawi College of Accountancy, Lilongwe Malawi

PHYSIO CONTROL CORPORATION

- Developed inventory control, manufacturing and shipping applications for medical instruments used in acute cardiac care.
- System Programmer on AS400 computing system including performance tuning, network administration, system software upgrades and batch job scheduling.

OTHER PROJECTS

- Reviewer of submissions to the journal Software Quality Professional
- Developed several small business websites w/business email, hosting, and domain management including:
  www.nightingalemidwifery.com - Nightingale Midwifery
  www.wayneude.com - Wayne Ude blog and book promotion
- Malawi Children's Village – Technical support and assistance for orphanage
- International Academic Partnership – Developed prototype online workshop system for distance collaboration Phillips Academy and Aga Khan schools
- National Chain of Residential Communities – hyperlinked document management system

TECHNICAL SKILLS

- Structured systems analysis and development methods and project management techniques
- Data analysis, data modeling, logical & physical database design, and schema development
- System performance monitoring, evaluation of database metrics including CPU/IO queuing, synchronous vs. asynchronous I/O, volume growth and trends
- Web Development using HTML5, JScript, VBScript, CSS3,

  MS-SQL Server, PHP, My SQL, and several customized template based content

  management systems such as MS SharePoint, eZPublish, Drupal, WordPress.

WRITING & ASSOCIATIONS

Building a Dynamic Two-Level Navigation Bar in HTML

- outlines a DHTML / Javascript menu system.
- Posted at **http://www.InformIT.com**

Technical reviewer for submissions to Software Quality Professional journal of the American Society for Quality. (on-going)

Volunteer Work

- Board Member - Senior Services of Island County (dba Island Senior Resources)
  - July 2018 - July 2024
  - Board Officer Roles: Secretary & Secretary/Treasurer
- Assisting in preparation for 2016 Whidbey Island Fair.
- Core Unum, Lawrence MA - Serve free meals to the public
- Malawi Childrens Village, Mangochi, Malawi - Assisted with computers, reading, care to orphans.
- Harvard Kennedy School Serves - Site Leader Community Servings in Jamaica Plain, MA August 2012
- Pine Street Inn, Boston MA - Serve free meals for Boston's least favored population
- Home for Little Wanderers, Boston MA - interior painting for childrens home

- Bancroft Elementary Grade School, Andover - Participated in annual book sale

References
- Michele Genthon, Executive Director Northwest Institute of Literary Arts michele.genthon@nila.edu
- Claire Gebben, Board Chair, Northwest Institute of Literary Arts claire.gebben@nila.edu
- Marty Mauzy, Executive Director, Ash Center for Democratic Governance and Innovation. marty_mauzy@harvard.edu, (617) 496-4635
- Kate LeBaron, Past Treasurer, Whidbey Hills Community Association. (360) 321-7489
- Tim Burke, Research Associate, Ash Center for Democratic Governance and Innovation. tim_burke@hks.harvard.edu, (617) 496-4703